



Alice Thompson
145 Catron Dr. Reno, NV 89512
Ph. (800) 444-3575 ex101 (775) 786-3712 ex101
Fax (775) 325-6167 or (775) 786-8466
Email alice@crumrinebuckles.com
“NO ORDER TO BIG OR SMALL”

Dear Association or Special Events Group,

Welcome to Silver Peak, Crumrine's Association awards buying program. We offer factory direct service and an on time delivery. All ship dates must be approved to assure a delivery you can count on. Use our guidance and variety of products to insure great awards that fit your budget.

PRICE/DISCOUNTS: Product prices are based on the quantity of items purchased. Please call for current pricing.

LEAD TIMES: Factory lead times vary through the year, so we encourage you to plan ahead. The average lead-time for an engraved trophy order is 3-6 weeks. Custom orders that require artwork, die or mold creation, or unique attention take additional time. Please call us and we will give you our current lead times for your type of order.

ENGRAVING: Letter engraving necessary to complete your order must be completed while the products are being manufactured. We offer enamel filled block style lettering in five standard colors: black, blue, red, green, and turquoise.

PAYMENT: We require a minimum 50% deposit prior to starting your order. 100% pre-payment with order is always appreciated. We accept Visa or MasterCard but have a 3% credit card use charge. The remaining balance of your order can be shipped to you COD, certified check or money order only (**no personal checks will be accepted for COD at time of delivery**).

SHIPPING: Shipping will be charged to every order. When the order is COD please add \$10.00 for COD charge. Shipping charges are based on number of items ordered 1-2 \$10.00, 3-6 \$12.00, 7-9 \$14.00, 10-15 \$15.00, 16-21 \$16.00, 22-28 \$18.00, 29-34 \$20.00, 35-40 \$21.00, 41-45 \$23.00, and 46-50 \$26.00. For orders outside the continental United States or for larger orders, please call for shipping price. These prices are based on regular shipping charges only; **next day or expedited shipping charges are more and will be charged accordingly.**

Crumrine's Association Program will help your group to obtain the finest quality merchandise for all your events.

I look forward to hearing from you soon. Please feel free to call me at 1-800-444-3575 ex101 Monday through Thursday 9:00am to 3:00pm PST.

Sincerely,

Alice Thompson